

ENERPRO SYSTEMS CORP.

PRIVACY POLICY

At Enerpro Systems Corp. we respect your privacy and are committed to protecting your personal information. We have created this Privacy Policy to let you know what information we collect when you make use of our Energy Management Service (the "Service") and this website, why we collect this information and how we use the collected information.

By using the Service or our website, you consent to the data practices prescribed in this Privacy Policy. We may periodically make changes to this Privacy Policy by posting such changes on this page without notice to you. It is your responsibility to review this Privacy Policy frequently and remain informed about any changes to it, so we encourage you to visit this page often. For more information about our Energy Management Service please visit <http://www.enerprosystems.com/>.

This Privacy Policy is governed by the British Columbia *Personal Information Protection Act* (the "Act") and our Legal Terms and Conditions. You agree that in the event of a conflict between this Privacy Policy, the Act or our Legal Terms and Conditions; the Act and then our Legal Terms and Conditions shall prevail over this Privacy Policy. Please [click here](#) to see our Legal Terms and Conditions. Please [click here](#) to see the Act.

The terms "we", "us", "our" and the Company shall mean Enerpro Systems Corp. and the term "you" shall mean you, being the user of the Service and/or our website. The capitalized words and phrases used herein shall have the meaning ascribed to them in our Legal Terms and Conditions unless otherwise defined herein or the context otherwise requires.

1. Information Collected.

We consider information that may be used to identify an individual, including, but not limited to, first and last name, credit card information, home or other physical address, email address, phone number or other contact information to be "Personal Information."

You may be asked to provide Personal Information when you:

- a) use our website and/or the Service
- b) register for an online account or register with us to use the Service;
- c) correspond with us by email; or
- d) provide us with feedback regarding this website, our Service or our other products and services.

The Personal Information that we collect may include: contact information, billing information, transaction history, website usage preferences, feedback regarding the Service and our other products and services and your consumption of utilities in your home (as further described below).

Information we collect through our website

Our servers also collect information relating to your use of this website including: source IP address, time of access, date of access, web page(s) visited, language use, and type of browser used. This is not considered Personal Information. In general, you can visit our website without telling us who you are and without revealing any Personal Information about yourself.

This website and its advertisers may use various kinds of software devices to collect information about internet use. Small files called “cookies” may be attached to your web browser. These files identify your browser and save information such as passwords so that websites can recognize you. You can set your browser to disable cookies, but our website (and other websites) may not work properly if you do this.

In addition, this website and its advertisers may use small bits of code called “one-pixel gifs,” or “clear gifs” embedded in some web pages, to make cookies more effective. This website will not associate the information these software devices collect with your name or e-mail address.

This website may use advertising companies to deliver advertisements on some of our web pages. The advertising companies may also receive some anonymous information about advertisement viewing by internet users on our web pages and other internet sites. This information may be associated with a customer’s web browser, but cannot be associated with a name or e-mail address without the customer’s permission. This means that advertising companies may know where your computer goes on the internet, but they don’t know who you are unless you tell them. This website does not supply Personal Information to advertising companies, individual advertisers or other similar third parties. If you visit another website, including an advertiser’s website (for example by clicking on an advertisement), and request information or enter a contest, be aware that you may be authorizing another company, including an advertising company, to use information you supply.

Information we collect through the Service

In addition, our servers keep an activity log unique to you that collect data relating to your consumption of utilities in your home, which include your consumption of electricity, gas and water. In particular we record your consumption levels of utilities over the course of a 24 hour period. This information is treated by us as Personal Information and is integral to operating and providing the Service in an effective manner. We will not be able to provide you with the Service if you choose to restrict us from collecting information related to your consumption of utilities in your home.

We do not collect Personal Information about you unless you voluntarily provide it to us or authorize us to collect it.

2. Means of Collecting & Processing Data

We may automatically collect certain data as discussed above and receive Personal Information about you when you provide such information through our website or your use of the Service or other communications and interactions with us. We may also receive Personal Information from vendors and service providers that refer you to our website. In addition, we may engage other agents, contractors or companies to provide technical support, process your transactions and maintain your accounts with us. When we use other agents, contractors or companies to perform services on our behalf, we will ensure that such companies agree to protect your Personal Information consistent with this Privacy Policy.

We will have access to any information you provide to such third party service providers so that we can process your transactions, operate and provide the Service and this website, maintain your accounts, meet certain business requirements and provide you information regarding the Company and our products and services. We use this Personal Information to process your transactions and support your use of our website and the Service. Subject to our Legal Terms and Conditions and paragraphs 3 and 4 below, this information may be disclosed only to our staff and to third parties involved in support of your use of the Service and our website.

From time-to-time, we may also request information from you via surveys or questionnaires. Participation in these surveys or questionnaires is completely voluntary.

3. Information Use

We will use your Personal Information for the following purposes:

- a) maintain, operate and provide the Service and this website;
- b) deliver other products and services you purchase from us;
- c) provide customer support, respond to questions and process your transactions; and
- d) for any other purpose related to the maintenance, operation and delivery of the Service and this website.

Unless you have elected not to receive promotional information, we may also use your Personal Information (including your email address) to provide you with information regarding the Service and our other products and services. Personal Information as well as any other information collected on the Service may be disclosed to our staff, affiliates, third party service providers and agents so that they can contact you regarding the Service and our other products and services, respond to your requests, provide certain services to you and operate the Service. We will not sell, lease or share your Personal Information except as set forth in this Privacy Policy and our Legal Terms and Conditions, as applicable.

Subject to paragraph 4 below, we will not read or disclose to third parties private e-mail communications that are sent to us except as required to operate the Service and this website.

4. Certain Excluded Disclosures

We may disclose your Personal Information, if we are requested to do so by legal authorities or we are required to do so by law, or if we believe in good faith that such action is necessary to: (1) conform to applicable laws or to comply with any legal process served on us; (2) protect and defend our rights or property; (3) act to protect the personal safety of users of the Service or the public; (3) act to protect the any property monitored or managed by the Service. If we should ever file for bankruptcy or be acquired by a third party, merge with a third party, sell all or part of our assets, or otherwise transfer substantially all of our assets to a third party (a "Transferee"), you hereby agree and consent to any sale, transfer or assignment by us to such third party of your Personal Information and all other information you have provided to us through the Service; provided such Transferee agrees to be bound by the terms of this Privacy Policy.

5. Access

If you would wish to:

- (a) confirm the accuracy of the Personal Information we have collected about you;
- (b) update your Personal Information;
- (c) discuss any concerns regarding our use of your Personal Information; or
- (d) withdraw your consent to us collecting Personal Information from you,

you may do so at any time by email at billing@enerprosystems.com. You may choose not to receive promotional communications from us by selecting such option on our website at any time or by sending us an email to billing@enerprosystems.com. Please note that we will not be able to provide you with the Service if we are restricted from collecting information related to your consumption of utilities in your home.

6. Cookies

Cookies are small text files that are stored on your computer when you visit certain web pages that record your preferences. We use cookies to track your use of our website. We also may use cookies to improve the performance of our website and make it easier for you to use. You have the ability to accept or decline cookies. Most web browsers automatically accept cookies, but if you prefer you can usually modify your browser setting to decline cookies. If you choose to decline cookies, you may not be able to fully experience the interactive features of our website.

7. Security

We have implemented technology and security features and strict policy guidelines to safeguard the privacy of your Personal Information from unauthorized access or improper use, and we will take such reasonable steps to enhance our security procedures as new technology becomes available. We understand the importance of information security and the methods required to secure information. We store all of the Personal Information we receive or collect from you in a password-protected database residing within our secure servers behind active firewall software. Our servers are located in British Columbia, Canada.

8. Third-Party Practices

We cannot ensure the protection of any information that you provide to a third-party website that links to or from our website since these third-party websites are owned and operated independent of us. Any information collected by these third parties is not governed by this Privacy Policy but by the privacy policy, if any, of such third party. If you have questions about a third party's information practices, please read such third party's privacy policy, if any. We assume no responsibility or liability whatsoever for the practices, actions or policies of such third parties, and we are not responsible for the content or privacy practices of such websites.

9. Legal Disclaimer

The Service and this website operates "AS-IS" and "AS-AVAILABLE," without liability of any kind. We are not responsible for events beyond our direct control. Because of the complex and constantly changing nature of our technology and business, we cannot guarantee nor do we represent that there will be error-free performance regarding the privacy of your Personal Information, and we will not be liable for any indirect, incidental, consequential or punitive damages relating to the use or release of your Personal Information.

10. Consent to Privacy Statement

By using the Service or our website, you agree to this Privacy Policy. This is our entire and exclusive Privacy Statement and it supersedes any earlier version. Your continued use of the Service or our website constitutes your agreement to this Privacy Policy, as may be amended from time to time.

11. Contact Us

If you have concerns about our Privacy Policy or its implementation you may contact us by email at billing@enerprosystems.com.